

CHRIST CHURCH CoE PRIMARY SCHOOL



PARENT CODE of CONDUCT



At Christ Church CoE Primary School, we want every child to understand that every day is a new adventure that may present challenges, occasional setbacks and many successes.

We want our pupils to learn to grasp every opportunity and overcome any obstacles they face to leave our school family with greater independence, ready to become the outstanding young adult that they all have the potential to be.

Our School Values are at the heart of our school family:

Learning & Growing Together in FAITH, HOPE & LOVE.

As a school community we try to demonstrate and teach our pupils these core Christian values in everything we do.

We are proud that we enjoy positive relationships with the majority of parents & carers within our school family.

PARENT/CARER EXPECTATIONS of SCHOOL

Parents & carers at Christ Church can expect an **open and mutually respectful relationship** with school. Should a concern or problem arise, it will be taken seriously and dealt with in a timely and courteous manner in line with school policies.

SCHOOL EXPECTATIONS of PARENTS/CARERS

Our whole school community has **respect and kindness** at its core. Everyone expects – and deserves – to be treated with **courtesy**.

School staff should not be subject to the use or threat of:

- Physical abuse
- Verbal abuse, including insults and swearing
- Aggressive or intimidating behaviour
- Negative comments on social media
- Demands for meetings at unreasonable times and/or of unreasonable length
- Frequent or repetitive meetings about an issue that has already been discussed and addressed
- Attempts to dictate management decisions
- Attempts to incite other parents to join / make a complaint

Such actions by parents/carers could be regarded as harassment. As such, Senior Staff and the Governing Body will respond proactively to support staff who are being treated in this way.

In extreme cases such as these, sanctions may include implementing restricted contact with school or a ban from the school premises.

Inappropriate use of Social Networking Sites

As you are probably aware, Social Media websites are increasingly being used to bully, intimate and threaten people in all walks of life. Unfortunately, Nottinghamshire County Council and many other Local Education Authorities have found that there has been an increase in the use of the internet to fuel complaints and lead negative campaigns against schools, individual staff and – in some cases – other pupils and/or families.

The Governing Body of Christ Church CoE Primary School consider the use of social media websites in this way to be totally **unacceptable**, and in direct opposition of the Christian values and ethos that is at the heart of our school family.

Inappropriate use of Social Networking sites with regard to the school or individual members of staff is not in the best interest of our children or the whole-school community.

Any queries, concerns or issues that you may have, should be made through the appropriate channels by contacting a relevant member of staff. This is most likely to be the Class Teacher, Headteacher or Office Manager, depending on the nature of the issue. This will enable school staff to deal with the concern fairly, appropriately and effectively.

Information about how to take appropriate action can be found in our **Complaints Policy**.

In the event of any parent/carer or pupil from Christ Church CoE Primary School being found to have posted libellous or defamatory comments on Facebook or other social network site, they may be reported to the appropriate 'Report Abuse' section on the host site. All social network sites have clear rules about the content which can be posted on the site and provide robust mechanisms to report content or activity which breaches this.

Our Governing Body would expect that any inappropriate comments will be removed from social media accounts immediately.

In serious cases, the school will consult with Nottinghamshire County Council to consider legal options to address serious misuse of social networking and other sites.